



FOR IMMEDIATE RELEASE

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**Kalahari Resorts and Conventions in Pocono Manor
Announces Upgrades to Check-In Experience**

Lobby renovations & additions include self-check-in kiosks and an exclusive VIP Lounge

WHAT:

[Kalahari Resorts and Conventions](#), home to America's Largest Indoor Waterparks, in Pocono Manor announced the completion of upgrades to the guest check-in experience. Lobby renovations include the installation of new self-check-in kiosks that allow guests to streamline their check-in process. Additionally, Kalahari added the exclusive VIP-only Emerald Lounge for guests looking to enhance their stay.

With the purchase of a "VIP All the Way" or "More Time for More Fun" package as well as Big Five and Penthouse Suites, guests can choose to kick off their vacation with several added amenities, including valet service, early check-in, late check-out, nightly turn-down service complete with pillow-top chocolates. Now, with the addition of the Emerald Lounge, VIP guests will be greeted with a glass of sparkling wine or sparkling juice, elegant tapas and be escorted through check-in with a professional guest service agent. VIP guests also receive a welcome gift that includes an Emerald Lounge welcome bag, luggage tags, special memoirs for children and other customized items. The Emerald Lounge also offers a dedicated resort concierge to assist VIPs in booking cabanas, dining reservations, spa services and any other amenities during their stay.

"The addition of the Emerald Lounge to our Pocono Mountains resort adds an additional element of elegance to our VIP guests' check-in process," said Karolyn Doro, Kalahari Resorts and Conventions, Corporate Director of Rooms. "We are dedicated to expanding our offerings for all of our guests' needs."

The addition of self-check-in kiosks will also streamline the guest arrival process. All renovations are currently complete and are being actively implemented at the Poconos resort.

To see images of the new Emerald Lounge and renovated front desk area [click here](#).

WHERE:

Kalahari Resorts and Conventions in Pocono Manor, PA
250 Kalahari Blvd.
Pocono Manor, PA 18349

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ABOUT:

Kalahari Resorts and Conventions in Wisconsin Dells, Wisconsin, Sandusky, Ohio, Pocono Manor, Pennsylvania, and Round Rock, Texas, delivers a beyond-expectations waterpark resort and conference experience all under one roof. The authentically African-themed Kalahari Resorts, privately owned by the Nelson family, are home to America's Largest Indoor Waterparks. All

Kalahari Resorts feature well-appointed guest rooms, the full-service Spa Kalahari, a fun-filled family entertainment center, on-site signature restaurants, unique retail shops and a state-of-the-art convention center. For information, visit KalahariResorts.com.